

Non-Profit and Charity Hosting



Striking the right balance between cost and performance is vital for non-profits, especially when it comes to web hosting. With Krystal's free charity hosting, you get award-winning performance and support that's fair to you and the planet.

Free Charity Hosting

If you are a UK-registered charity, you can host your website on one of our Amethyst plans for free.

[Claim your free plan today](#)



A home for your website

Powerful hosting in a convenient package

Our Amethyst plan hosts one website on 10GB of storage space, with all the features you need to effectively run your organisation. Install applications, set up mailboxes, and do more with your site.



Unlimited features

What you need in your hosting

Create as many mailboxes as you need, go viral without worrying about bandwidth limitations, and keep track of everything with unlimited MySQL/MariaDB databases. Your plan comes with everything you need for running a website.



Free add-ons

Safe and secure hosting for free

We provide SSL certificates for free, giving you added security. Snapshot backups every 24 hours are also included, with 31 snapshots saves to help you. And if you're not sure how to build a website, your website builder is free and easy to use.



State-of-the-art servers

Enterprise grade for ultimate performance

All our web hosting is powered by our own proprietary enterprise-grade Dell cloud servers with dual CPUs, LiteSpeed caching and Samsung battery-backed SSDs. You won't find better.



A support team like no other

UK-based hosting specialists

Our support staff are dedicated, passionate technologists who take pride in solving problems and keeping your business online. You can reach them quickly and easily through tickets, live chat or phone.



Join a growing community

Supporting UK charities

We currently host over 370 charities through our free charity hosting scheme. And all we ask in return is that you add a link back to the Krystal website.

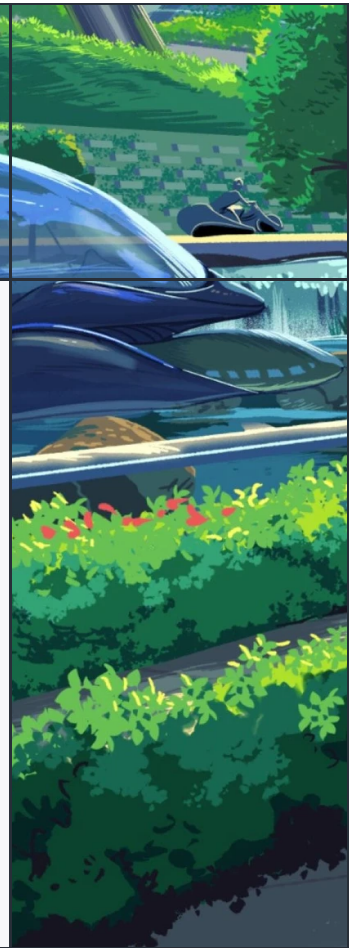


Krystoid

Purpose before profit

We've never issued a cash dividend, only tree dividends! All profits go into improving our service and protecting our planet.

[Read our Creed](#) →



Need more for your organisation?



Start a live chat

View hosting

If our Amethyst plan isn't right for you, we'd be more than happy to find you the right plan for your needs, at a discounted rate. Our hosting covers a wide range of possibilities, from powerful business plans to incredibly fast servers.



Business Hosting

PCI-compliant hosting for commercial success

With unlimited storage space and bandwidth, our business hosting packages are PCI-DSS compliant, ISO 27001 accredited, and come with snapshot backups taken every 4 hours, a free domain for the life of the plan, and 24/7 emergency phone support.

View business plans →



Virtual Private Servers

Simple scalability with unbeatable performance

A VPS gives you the performance you need and the control you want. Choose your operating system, data centre, cPanel licence, and more in just a few clicks, then manage it yourself. Design your perfect platform, and scale up seamlessly when you need to.

Configure a VPS →



Katapult

Deploy instantly into the world's best cloud

Katapult is our in-house cloud solution, designed to give you powerful performance for your applications. Deploy to our NVMe Linux cloud servers, scale up and down as needed, and build your infrastructure without worry.

Explore Katapult →

100% green web hosting

Yes, we obsess over our tech. But we also protect our planet.



Green energy

We use Ecotricity for our power, the first company in the UK to offer true 100% renewable energy.



Green data centres

All power consumed at our data centres comes from 100% renewable sources. All centres have achieved a PUE (Power Usage Effectiveness) rating of at least 1.2.



Green purpose

We work with key partners including Ecologi, veritree and 1t.org to create a path to a cleaner future. We balance profit with purpose and are a Certified B Corp.



Green leadership

We work as a beacon for positive change, so we help our staff go green by offsetting their lifetime carbon footprint, and encourage our industry to adopt a planet-first approach.

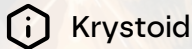
Join today for premium hosting that's fair to you and the planet.

Have questions or want to talk hosting? Start a live chat or call our friendly, expert team on [020 8050 1337](tel:02080501337).



Start a live chat

Claim your free plan

The Krystoid logo, featuring a white hexagon with a lowercase 'i' inside, followed by the word 'Krystoid' in a sans-serif font.

Fully certified savings

Our clients have issued over 235,000 free Let's Encrypt SSL certificates, saving them nearly £1,800,000 every year!

[See more statistics](#) →

Our clients say we're Excellent

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plans](#)

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★★★★★ 4.8 out of 5 based on 1,864 reviews

[View all reviews →](#)



Exceptional support

Always fast and invariably solves the problem. Highly recommended!

Anna Richards

2023-08-31

[Read review →](#)



Excellent customer service as always

I've been a Krystal customer for many years, and on the rare occasions I needed help with something, I've always had a prompt and satisfactory answer to my questions. Krystal set the bar when it comes to customer service and I'd be happy to recommend them to anyone that requires hosting solutions.

Sam Gatt

2023-04-03

[Read review →](#)



Charity Hosting FAQs

The most-asked questions about our charity web hosting services and billing. Can't find the answer? Check our [Knowledge Base](#) or drop us a line on [live chat](#).

Does my organisation qualify for free charity hosting?

Currently, if you are working for a charity that is registered in the United Kingdom, you can use our free charity hosting. The person contacting us about setting up a hosting package must be a charity director or listed trustee, so we can verify that you are officially involved with the charity.

We may also accept organisations that are subsidiaries or branches of larger charities. If you're at all unsure if you qualify please get in touch with us. We might need proof of your connection with the charity but we can chat you through the process.

How many websites can I host on my package?

You can host one website on your Amethyst plan. If you need to host more sites, we have [a range of Business Hosting plans](#) available.

Can I install applications?

There are over 200 applications to install through your hosting control panel, including WordPress, Joomla!, Drupal, and much more. You may also be able to install other software, depending on what the

application requires and your technical capacity.

How many email addresses can I have? —

The Amethyst plan comes with an unlimited number of 5GB mailboxes.

What platform will my website be on? —

Your site will be on a Linux server on our Katapult cloud server platform, giving you fast and resilient performance.

What if I need to upgrade? —

If you need to upgrade, please [get in touch with us](#), and we'll work out the best plan for your site, and possibly at a reduced price!

What if I need more help? —

[Our Knowledge Base](#) has plenty of articles on all aspects of our web hosting, from setting up domain names to installing applications, and should help with many of the questions you might have.

If you need further assistance, [please get in touch with our Support team](#), who will be more than happy to help.

Exceptional support

 [Start a live chat](#)

Our award-winning support team are gifted problem solvers. Get in touch for fast, effective and honest responses that genuinely help.



1,135

● **Tickets** (last 7 days)

10 hours average resolution time

64% solved in first response

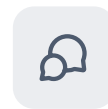


187

● **Calls** (last 7 days)

6 minutes average call duration time

< 30 seconds hold time target



352

● **Live Chats** (last 7 days)

3 minutes average wait time

36 minutes average resolution time

Last updated: Today at 15:02

 [View all stats](#)

We're rated Excellent



4.8 out of 5 based on 1,864 reviews

[View all reviews](#) →



Over 20 years of experience have gone in to creating the perfect cloud hosting platform.



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Web hosting

Business hosting

Reseller hosting

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Knowledge base

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United Kingdom

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